

# S. MAHLMEISTER

ABOUT ME



Certified PMP, CBAP, AS and AWS professional, offers extensive exposure spreading across 13 years. I work cross-functionally to help organizations transform business and operations to be centered around strong cloud-based products. Accredited for instilling a DevOps culture across the entire product team, driving more ownership back to the individual product teams. I have the needed expertise to guide technology driven organizations to effectively adopt and utilize state-of-art technology to achieve best practices in Continuous Integration (CI), Test Driven Development (TDD), and Continuous Deployment, and establish a strong support organization to ensure high availability of mission critical systems. Adept at producing tangible results in building scalable test and deployment systems in virtualized environments, I have time and again proven my proficiency in JIRA, HP Quality Center and automating acceptance tests for DevOps infrastructure. Possess broad competence in strategic management with the distinction of driving new IT initiatives, designing corporate infrastructures & contributing towards organizational objectives and goals.

## Strategic DevOps Senior Executive

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### VALUE ADDITIONS

- Spearheaded issues in application deployment activities and suggesting / implementing workflows for operational efficiency.
- Participated in understanding the business requirements and release schedules.
- Created procedures for verification and merging of application code along with maintaining application releases.
- Extended assistance to engineers on performance tuning for critical areas.
- Coordinating with various departments and performing integration of critical systems into infrastructure.
- Consulted with the internal team members and selecting clients for determining the software functionality that best serves them in making both the purchasing and delivery processes easier. • Created and implementing the performance metrics that measure the success of new initiatives and allows for feedback that lets organization remain agile in updating our tools and programs. • Adhered to all established guidelines and management practices for employees. • Maintained expert knowledge on all business procedures associate with assets and capacity.

### SUBJECT MATTER EXPERTISE

- In-depth understanding of the principles and the best practices of Software Configuration Management (SCM).
- Strong knowledge on source controller concepts like Branches, Merges and Tags.
- Gained knowledge of Jenkins in order to implement Continuous Testing.
- Conducted testing and oversight of all OneView Applications in 2016 and early 2017.
- Started a new group called NOTAG (New Orleans Test Automation Group) for sharing test automation skills and CICD knowledge with peers in NOLA. (Kearstin, Susan) during 2016.

### CERTIFICATIONS

- PMP® (Project Management Professional) from PMI (Project Management Institute)
- CBAP® (Certified Business Analyst Professional)
- AS Certificate from George Washington University
- AWS Certified Developer (In process)

### CSR ACTIVITIES

- Volunteered for several events throughout the year.
- Represented Capital One on a Fundraiser for Multiple Sclerosis such as MS-RIDE.
- Worked with several Non-Profit groups for community enrichment such as French Quarter Festival.
- Ran a Voter Registration Drive for Project Micah.
- Participated in various drives such as Feed the Homeless and Fundraisers

### CORE COMPETENCIES

- Automation
- Monitoring
- Deployment Activities
- Production Support
- Continuous Integration
- Continuous Deployment
- Test Driven Development
- System Data Conversion
- Business Analysis
- Agile Development
- Scaled Agile Framework
- Solution Design & Delivery
- Release Train

### FUNCTIONAL SKILLS

- Cost Benefit Analysis
- Cost Optimization
- Process Management
- Product Development
- Performance Management
- Team Management
- Resource Deployment

### AFFILIATIONS

- Project Management Institute
- International Institute of Business Analysis

### ACADEMICS

- MBA from University of Phoenix
- B.Sc., Business Administration from University of Phoenix
- Scaled Agile Framework Course

## WORK EXPERIENCE & SIGNIFICANT CONTRIBUTIONS

### SINCE 2007 - CAPITAL ONE

ACCOUNTABILITIES AS DEV OPS/ BUILD AND RELEASE ENGINEER, NEW ORLEANS, LA

- Supporting the Commercial IT business by joining the system team and driving toward a DevOps model.
- Managing DR preparation and planning efforts for the platform.
- Performing development, systems administration and software configuration management (SCM).
- Automating, building, deploying and releasing code from non-production to production environments as a Build and Release Engineer.
- Performing end to end continuous integration and continuous delivery of product in an open source environment using Chef and Jenkins on cloud based technology in coordination with the agile development team.
- Working on source controller tools like Subversion (SVN), and GIT with experience in MAVEN as a Build Tool for the building of deployable artifacts (war & ear) from source code.
- Deploying the code through web application servers like Apache Tomcat/ JBOSS along with developing and executing XML and PowerShell Scripts.
- Making the use of Jenkins for continuous integration and for End to End automation for all build and deployments.
- Implementing continuous testing using a Jenkins Job and Ruby/Cucumber scripting, which leveraged as an eclipse framework.

### ACCOUNTABILITIES AS QUALITY ASSURANCE MANAGER

- Managed a team of testing resources in an Agile project environment for supporting the commercial IT business.
- Reduced the risk and ensuring successful project delivery in a test-driven development environment with major focus on systems analysis and project management.
- Drove the architecture decisions while reducing risk and ensuring a viable end product is delivered in coordination with the project team.
- Created requirements documentation, project plans, process flows, wire frames and test plans.
- Managed change requests, solicited and obtained authorization for development, documentation and implementation of new features and processing & maintaining information systems for existing application systems.

ACCOUNTABILITIES AS SENIOR BUSINESS SYSTEMS ANALYST (MASTER), ROLLING MEADOWS, IL (FORMERLY HSBC/HOUSEHOLD CREDIT CARD SERVICES)/ BUSINESS SYSTEMS ANALYST, SALINAS, CA (FORMERLY HSBC/HOUSEHOLD CREDIT CARD SERVICES)

- Performed definition, testing, training, implementation and support of functional requirements of large to extra-large and complex technical and non-technical projects across 57 countries using 6 systems and multiple processes.
- Ensured comprehensive, timely and high-quality outcome of assigned projects by participating in the full systems development life cycle of assigned technical and non-technical projects.
- Accomplished group of transition projects including the Customer Fulfillment and payments.

### 2005 TO 2007 – HSBC CREDIT CARDS, SALINAS, CA – BUSINESS PROJECT MANAGER II

- Managed multiple incidents from a low to medium business impact.
- Actively liaised between business units and application systems and managed projects from concept to completion.
- Prepared business requirements documents and also obtained necessary approvals for reimbursement requests.
- Streamlined reimbursement process by implementing new processes and ensured that the project is delivered on time with full scope.

### VERTICAL GROWTH

Since 2016

Dev Ops/ Build and Release Engineer, New Orleans, LA: Since 2016

2014 to 2016

Quality Assurance Manager, New Orleans, LA

2013 to 2014

Senior Business Systems Analyst (Master), Rolling Meadows, IL

2007 to 2012

Business Systems Analyst, Salinas, CA

### ACHIEVEMENTS

- Achieved Tech Excellence Award for creating CRM in the Cloud, Batch Document Upload and CICD in Cloud in 2017.
- Remained as the thought and technical leader for teams involved in the delivery of over 20 production automations with a saving of over 1MM by delivering establishing automation COE for providing infrastructure support
- Provided leadership to a team that deployed Sales Cloud to 1st two waves of users (FIG and CRE) around 250 users and final two waves of around 600 users on track to complete end of Feb).
- Introduced 'Simplicity' platform by creating a leading a DevOps team in 2017.
- Proactively developed a 'You build it you own' it mentality across 5 teams with a growing start up mentality.
- Created Automation Pipeline using Hyperloop, scalable Bulk Ingestion framework with serverless tech and POC for Migrating Kofax (Document Management) to cloud.
- Implemented Robo Rehydration - Automation tool for rehydrating AWS AMI's and raised web security by implementing Barracuda WAF.